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Should We Deploy Electronic Remote Voting Systems Now? Adam Wójtowicz Department of Information Technology Poznań University of Economics and Business III INTERNATIONAL CONFERENCE CHALLENGES AND REALITY OF THE IT-SPACE: SOFTWARE ENGINEERING AND CYBERSECURITY

Electronic remote voting

- Voting online via electronic means
- Using user devices, internet connections and dedicated systems collecting and counting votes
 - instead of traditional procedures and infrastructure: physical presence, paper ballots, booths and ballot boxes.



Motivation

- **Debate** regarding the migration from on-site voting towards remote voting via electronic means.
- Under peacetime circumstances:
 - next phase in the development of electronic government services
 - motivated by the convenience of the voters, cost and time reduction, possibly higher turnout.
- Under wartime circumstances:
 - stronger motivations: enabler of voting in the areas where traditional voting cannot be safely conducted at all.



Security requirements for remote voting system

- However, **security** is a key requirement
- Security requirement has a number of different, to some extent contradictory, attributes:
 - authenticity (SR1),
 - correctness (SR2),
 - anonymity (SR3),
 - verifiability (SR4),
 - receipt-freeness (SR5),
 - availability (SR6),
- ...which are vulnerable to various security risks.



(SR1) Authenticity of votes cast

- System ensures that only registered voters can vote – each voter once
- Some systems allow multiple votes and include only the last vote of a given voter in the results
 - to make it difficult to force a specific vote by the physical presence of an attacker
 - voter can vote again without the knowledge of the attacker, thus invalidating the previous, forced vote.



(SR2) Correctness of set of votes cast

- System prevents modification, replacement, removal and addition ("stuffing") of votes
- Before, during and after the voting period
- It should be impossible:
 - to carry out such attacks from the outside,
 - for the voting operator or system administrator, even if they have full access to all system modules and the data stored in them.



(SR3) Anonymity of voters

- Voter's identity or other identifying data cannot be linked at any stage of the process to the choice made in the vote cast.
- Link cannot be made
 - by external attacker,
 - by voting operator with full access to all modules of the system.
- Anonymity of voters must be maintained
 - in the system itself,
 - in the communication channels.



(SR4) Verifiability of voting results

- System enables **cryptographic verification** by an external party, e.g. voter (not only the voting operator)...
- ...whether the vote of a given voter was
 - registered in the system,
 - correctly **counted**: included in published results.
- It should also be possible to globally verify (audit) the correctness of the system operation and the results
 - compliance with SR1 and SR2



(SR5) Receipt-freeness

- System does not provide voters with cryptographic receipts of vote cast containing the choice,
 - e.g. in order to provide SR4.
- Otherwise, it would enable conducting vote selling or coercion
- Receipt would provide vote buyer with certainty that voter actually cast a vote in accordance with buyer's intention.



(SR6) Availability and verifiability of voting system

- System is accessible to voters during the voting period
 - it is resistant to various types of failures and DoS attacks
- Also the authenticity of the system is verifiable
 by voters
 - in order to minimize the risk of substitution of a false system for voters, e.g. by phishing.



"if we make online money transfers securely, why can't we vote online?"

- In online banking: no SR3, SR4, SR5
- Also some errors are reversible
- Security achievements of electronic banking apply to the field of e-voting only to a limited extent



Naive approach

 Secret voting in an ordinary IT system: would not meet at least SR2

- voting operator or system administrator could freely modify the voting results...
- ...without any reliable trace, there would be no possibility of "recounting the votes".
- even if the announced voting result is correct, the loser has no reason to believe it.
- such systems are offered on the market and are advertised as "secure".
- Other unacceptable approach: public voting systems, where open votes are registered in public registers: maintain SR2, violate SR3.



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- Protocols and systems that combine somewhat contradictory: SR2 and SR3, or SR4 and SR5,
- based on cryptographic formalisms
 - e.g., homomorphic encryption (HE), zero-knowledge proofs (ZKP), or mix networks
- in line with the E2E verifiability



- Systems (such as Helios Voting) ensure that:
 - vote is cast in accordance with the intention of the anonymous voter,
 - collected by the system in accordance with how it was cast,
 - counted in accordance with how it was collected.
- There are no trusted parties
 - each of the parties in the process (voter, voting operator, server administrator, software provider/sub-provider, hardware provider) can be the source of an attack
- In the case of servers, this property is achieved by distributing them among independent entities.



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- Cryptographic verification of published results:
 - voter can verify whether his vote was included in the results without revealing it
 - anyone can verify the total of counted votes without knowing who voted how



- Code implementing cryptographic operations is open source,
 - its quality and security can be **externally assessed**.
- Significant part of the code e.g., encrypting the vote is executed on **client side**, i.e. on device under voter's control.
- Voter knows what code is actually used in the process and can theoretically verify its correctness or choose an alternative implementation.



- Consistency with the open design principle
 - security of a solution cannot depend on the secrecy of its design or implementation.
 - secrecy of the design or implementation ("security by obscurity") introduces a false sense of security (easy to breach) and impedes "thousand-eye review" by cryptographers and programmers



Challenges

- (C1) Voter inability to verify process
- (C2) Lack of trust
- (C3) Voting server vulnerabilities
- (C4) Client software vulnerabilities
- (C5) Selling votes or voting coercion



(C1) Voter inability to verify process

- Average voter inability to consciously verify
 - correctness of the tool they are using,
 - authenticity of the system,
 - counting of their vote by the system,
 - or be certain of their anonymity.
- Regardless of whether the cryptographic tools use simple UIs or not
- HE, where it is possible to perform operations on encrypted data (e.g. adding votes) without knowing this data (who voted how) **difficult to accept for voters without a technical education**.
 - also ZKP, where one party is able to prove to the other that they have some information, without revealing it.
- Difficulties with understanding the system's operation and verifying its correctness at the **conceptual** level, the **implementation** level.



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(C2) Lack of trust

- Lack of trust of losing party and neutral observers in the published results.
- Acceptance of the will of voters by all parties regardless of its verdict: foundation of democratic voting.
 - electoral process which do not inspire trust will additionally fuel social conflicts.



(C3) Voting server vulnerabilities

- Servers providing remote voting are exposed to Internet traffic,
 - target of anonymous automated/manual attacks from various geographical locations
 - e.g., by using 0-day malware can be loaded onto voting server.
- It is difficult to develop software that is 100% free of errors at the design, implementation and deployment levels.
- For voting software independence requirement: "undetected change or error in its software cannot cause an undetectable change or error in an election outcome".
- Servers can also become the target of network attacks or spoofing attempts, e.g. MitM or DDoS attacks.
 - DDoS can be carried out not only against the entire system, but also against selected voters or voting groups.

C3 challenge concerns: SR1, SR2, SR6



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(C4) Client software vulnerabilities

- Security of client terminals, i.e. devices and systems used by voters.
- May be under control of a third party or infected with malware.
- Security assurance of devices at the disposal of end users is difficult, if not impossible, to 100% implement in practice.
- Malware (e.g. MitB) can modify the vote without the user's knowledge already on the user's device, before it is sent to the secure system.
- Similarly, feedback provided to the user by the system can be modified by malware on the client device just before it is displayed, keeping the user in the false belief – e.g. that he cast a valid vote.
- Attacker can obtain paid access to ready-made attack tools in the as-aservice model (darknet).



(C5) Selling votes or voting coercion

- Possible on larger scale due to cryptographic receipts of cast votes
 - if receipts contain information about the choice made
 - these can be requested by buyer, voter cannot secretly vote against the will of the buyer
 - can be used also in coercion attacks
- These risks can be reduced by receipt-free systems (SR5)
 - makes system more difficult to secure against C1 and C2.
- Another approach: to guarantee cryptographic *plausible deniability*
 - providing voter with alternative receipts that they can present to party buying votes, who can then verify them



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(C5) Selling votes or voting coercion

• Party buying votes can obtain access to the entire client software for the entire voting period (including authenticators),

- buying the ability to remotely **impersonate** the voter's identity,
- eliminates the need to provide receipts of the vote cast,
- risk could be reduced by using biometrics, but it decrease the level of voter anonymity and create other technical and organizational problems.
- Coercion can also be done simply by **physical presence** of the coercer near the voter during the voting (smaller scale)
 - risk can be reduced by enabling multiple voting and counting only the last vote cast,
 - voter can vote again later without the coercer and invalidate the previous vote.



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Do not fix it if it works

- In traditional procedures, level of risks is lower.
- Voting and counting takes place in a space controlled by representatives of different candidates or supporters of different positions and neutral observers.
- They do not trust each other and control the electoral process and each other.
- At the same time, in this public space, it is possible to designate private areas (booths) where the voter marks a secret choice on the ballot paper.



Do not fix it if it works

• Anonymity of voting is also ensured by separating the process of issuing cards preceded by identity verification from the process of making a choice on the card and putting the card in the ballot box.

• No official receipts of the choice made are issued, so the procedure of selling votes is difficult.

• The entire process is understandable to all members of the commission, as well as to individual voters.

• In the event of suspicions of irregularities or protests, it is possible to recount the votes cast on paper, which are safely stored (also understandable procedure).



Impact

- Impact factor: determines here difference in risks
- Successful attack on the e-voting system (from outside or inside) will most often allow for a difficult to detect and decisive influence on the final result of the voting
- Successful attack on traditional scheme usually will result in the falsification (e.g. invalidation) of small percentage of votes
 - e.g. single committee member not effectively checked by the others.



Probability

- Estimating the probability of an incident is more difficult,
- Factors that can increase the probability of a successful attack in the remote model:
 - infrastructure is open to anonymous automated attacks from all over the world,
 - it is difficult to guarantee the absence of software vulnerabilities,
 - it is easier to trade votes than the traditional model.
- The traditional model is disadvantaged by the need of advanced IT expertise required to carry out an attack.



Hybrid approaches

- Hybrid approaches: local voting using electronic devices maintained by the voting operator and paper cards at the same time.
- If they are based on proven protocols, they reduce the level of certain risks, ensuring better verifiability and audit.
- But they do not eliminate all risks (DoS),
- They add new problems (failure rate, costs),
- They do not increase voter convenience voters still have to physically go to a specific room where cards are issued and voting takes place.
- If the machines for on-site electronic voting are not based on proven protocols, the list of risks is even longer (problems with trust in devices, hacking into the system, internal attacks).

Blockchain?

- Blockchain technology: insufficient to secure remote voting
- It does not solve any of the security problems
 - voters still dependent on untrusted end devices
 - network infrastructure still susceptible to attacks and failures
 - could be used as a trusted results board, but even here the technologies used so far are more suitable.
 - blockchain consensus by blockchain nodes or "voting" on the results of smart contracts – do not apply to voting SRs
- It introduces new problems related to complexity of decentralized systems maintained by many parties
 - protocol updates, patching security holes require more resources and time, which can be critical



Conclusions

- Mere fact that solution is surrounded by aura of "technology"
 - does not mean that this solution is more secure than the one used so far
- Using Internet voting with proven cryptographic solutions within organizations could be good idea in some cases
 - where the weight of decisions is low,
 - voters understand how the protocol works,
 - they do not have a strong motivation to force others to vote in a specific way,
 - they maintain above-average awareness of security rules,
 - risk of an external attack is low.



Conclusions

- Authorities are unanimous in skepticism about the application of online voting where vote buying or coercion may occur
 - until we develop better solutions, which does not seem likely at the moment
- Consensus of American cybersecurity specialists should cool the enthusiasm for ill-considered deployments



Thank you



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